## 15682 Primary Tank Module Flange Fuel and Vapor Leaks



Reference Number: N150682 Release Date: July 2016
GWM Number: 2015682 Revision: 00

**Attention:** Due to part availability, this special coverage is being released in phases. The first phase will include all

2008 model year vehicles. As parts become available, additional phases will be released. Dealers will

be notified when additional phases are released.

|           |          | Model Year |      |     |             |
|-----------|----------|------------|------|-----|-------------|
| Make      | Model    | From       | То   | RPO | Description |
| Cadillac  | XLR      | 2007       | 2009 |     |             |
| Chevrolet | Corvette | 2007       | 2013 |     |             |

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| Condition                         | Some 2007 to 2009 model year Cadillac XLR and 2007 to 2013 model year Chevrolet Corvette vehicles may have a condition where a fuel odor is detected, fuel droplets appear below the left-hand fuel tank with fuel gauge level above 1/2, or a malfunction indicator lamp illuminates due to a leak path in the left-hand fuel pump module flange. |
|-----------------------------------|--|
| Special<br>Coverage<br>Adjustment | This special coverage covers the condition described above for a period of 10 years or 120,000 miles (193,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.  |
|                                   | For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after July 25, 2016, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to July 25, 2016, must be submitted to the Service Contract provider. |
| Correction                        | Dealers are to replace the left hand fuel tank fuel pump module. The repairs will be made at no charge to the customer.  |

#### **Parts**

| Quantity | Part Name                                | Part No.   |
|----------|--|------------|
| 1        | Fuel Tank Fuel Pump Module Kit           | * 19302042 |
| 1        | Fuel Tank Fuel Pump Module Kit           | * 19149687 |
| 1        | Fuel Tank Fuel Pump Module Kit           | * 19301844 |
| 2        | Exhaust Manifold Pipe Seal               | 10354707   |
| 2        | Exhaust Manifold Pipe Seal               | 1255555    |
| 2        | Exhaust Manifold Pipe Gasket             | 15272179   |
| 2        | Exhaust Manifold Pipe Gasket             | 21992620   |
| 2        | Exhaust Pipe Clamp                       | 15102680   |
| 2        | Exhaust Pipe Clamp                       | 10345549   |
| 4        | Rear Crossmember Mounting Nuts           | 03537773   |
| 2        | Trans Fluid Cooler Pipe Fitting Retainer | 24205103   |

Note: Use the vehicle identification number (VIN), SI and the GM Electronic Parts Catalog (EPC) to determine which parts to order.

#### \* TAC Restriction

For U.S. and Canada: The parts required for this program are on restriction through the GM Technical Assistance Center (TAC). If diagnostics lead to the replacement of the Fuel Tank Fuel Pump Module Kit, please contact TAC at telephone number US 1-877-446-8227 (Action Center prompt) or Canada 1-800-263-7740 for English or 1-800-263-7960 for French.

**For Export:** If the described condition has been confirmed using the diagnostics listed in the service procedure, please contact CCA's Export Order Fulfillment group to place the order on your behalf.

If TAC determines repair is necessary, parts required to complete this recall are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Order parts on a CSO = Customer Special Order only. DRO's may be cancelled. **All orders will be reviewed prior to being filled.** Parts may have quantity limiters in effect.

Note: Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock.

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## **Warranty Information**

| Labor     |   | Labor   | Trans. | Net  |
|-----------|---|---------|--------|------|
| Operation | Description   | Time    | Type   | Item |
| 9900357   | Emissions - Customer Concern Not Duplicated (CCND)              | 0.1-0.3 | ZREG   | N/A  |
| 9900358   | Evaporative Emissions Smoke and Flow Testing                    | 0.3     | ZREG   | N/A  |
|           | Add: Fuel Tank Fuel Pump Module Replacement - Left Side         |         |        |      |
|           | Chevrolet Corvette with Manual Transmission                     | 2.5     |        |      |
|           | Cadillac XLR and Chevrolet Corvette with Automatic Transmission | 7.5     |        |      |
| 9900359   | Customer Reimbursement Approved                                 | 0.2     | ZREG   | *    |
| 9900360   | Customer Reimbursement Denied – For USA dealers only            | 0.1     | ZREG   | N/A  |

<sup>\*</sup> The amount identified in "Net Item" should represent the dollar amount reimbursed to the customer.

#### **Service Procedure**

- Inspect for an evaporative emission leak at the top of the left side fuel tank by performing an evaporative emission system test using the J 41413-200 Evaporative Emissions System Tester. Refer to Evaporative Emission System Diagnosis in SI.
  - If an evaporative emission leak is NOT detected at the top of the left side fuel tank, no further action is required. Inform the customer that any additional diagnosis and repairs are not covered under this special coverage.

**Note:** Do NOT remove the fuel tank until the replacement parts are available to complete the repair. Parts are in limited supply. A vehicle identification number (VIN) is required to order parts. Refer to the parts section of the bulletin.

• If an evaporative emission leak is detected at the top of the left side fuel tank, remove the fuel tank – left side. Refer to Fuel Tank Replacement - Left Side in SI.





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- 2. Inspect the fuel feed port (1), the electrical connector, and the flange seal on the fuel tank fuel pump module for cracking and/or evidence of fuel leakage.
  - If the fuel feed port, the electrical connector, or the flange seal on the fuel tank fuel pump module are cracked or show evidence of fuel leakage, replace the fuel tank fuel pump module. Refer to Fuel Tank Fuel Pump Module Replacement Left Side (LS3, LS7) or Fuel Tank Fuel Pump Module Replacement Left Side in SI.
  - If the fuel feed port, the electrical connector, or the flange seal on the fuel tank fuel pump module are NOT
    cracked or do not show evidence of fuel leakage, no further action is required. Inform the customer that any
    additional diagnosis and repairs are not covered under this special coverage.

## Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual, Section 6.1.10 – Courtesy Transportation, for details.

#### **Customer Notification**

General Motors will notify customers of this special coverage on their vehicle (see copy of typical customer letter included with this bulletin).

### **Customer Reimbursement**

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by July 31, 2017. See General Motors Service Policies and Procedures Manual, Section 6.1.11 – Product Field Action Customer Reimbursement Procedure (USA & Canada) or local Policies and Procedures, for details.

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July 2016

|   | July _ J |
|---|----------|
| This notice applies to your vehicle, VIN: |          |
|   |          |

Dear General Motors Customer:

As the owner of a 2007 to 2009 model year Cadillac XLR or 2007 to 2013 model year Chevrolet Corvette, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2007 to 2009 model year XLR or 2007 to 2013 model year Corvette vehicles may have a condition where a fuel odor is detected, fuel droplets appear below the left-hand fuel tank with fuel gauge level above 1/2, or a malfunction indicator lamp illuminates due to a leak path in the left-hand fuel pump module flange.

**What We Have Done:** General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your 2007 to 2009 model year XLR or 2007 to 2013 model year Corvette within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. Please contact your General Motors dealer to schedule an appointment for an inspection. Initially, parts to repair this condition may be in limited supply. If inspection deems your vehicle is in need of repair for the condition described above, this initial limited supply could delay the completion of the repair. Keep this letter with your other important glove box literature for future reference.

# Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

**Reimbursement:** If you have paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by July 31, 2017, unless state law specifies a longer reimbursement period.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

| Division              | Number         | Text Telephones (TTY) |
|-----------------------|----------------|-----------------------|
| Cadillac              | 1-866-982-2339 | 1-800-833-2622        |
| Chevrolet             | 1-800-630-2438 | 1-800-833-2438        |
| Puerto Rico – English | 1-800-496-9992 |                       |
| Puerto Rico – Español | 1-800-496-9993 |                       |
| Virgin Islands        | 1-800-496-9994 |                       |

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Terry M. Inch
Executive Director
Global Connected Customer Experience

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